



MANAGED SERVICES

WHO WE ARE

MANAGED CYBER SECURITY SERVICES

CyberTrust 365 aims to be the IT Partner for managing all cyber security activities. Starting with an initial consulting phase, we design the right strategy and proceed to the actual implementation and management of processes to defend against cyber threats.

WHO WE ARE?

CyberTrust 365 is the **business unit of SecureGate** specialized in developing **managed cybersecurity services**, with the goal of **protecting businesses through a proactive and tailored approach**.

This division offers comprehensive services including **24/7 monitoring, proactive defense, and in-depth threat analysis**, allowing companies to focus on their core activities without worrying about cybersecurity concerns.

PWHY CYBERTRUST 365

In today's digital landscape, cyber threats are becoming **increasingly sophisticated and frequent**.

SMEs can **face dozens to hundreds of attack attempts daily**, including phishing, malware, ransomware, and unauthorized access attempts, due to increasing attention from cybercriminals targeting these companies, which often **lack the internal resources and expertise** necessary for cybersecurity.

Therefore, a **proactive and integrated approach is required**, allowing timely detection of threats and anomalies in user and system behavior, and enabling an **immediate response to detected incidents**.

CyberTrust 365 services are powered by SGBBox
Next-Gen SIEM & SOAR Platform

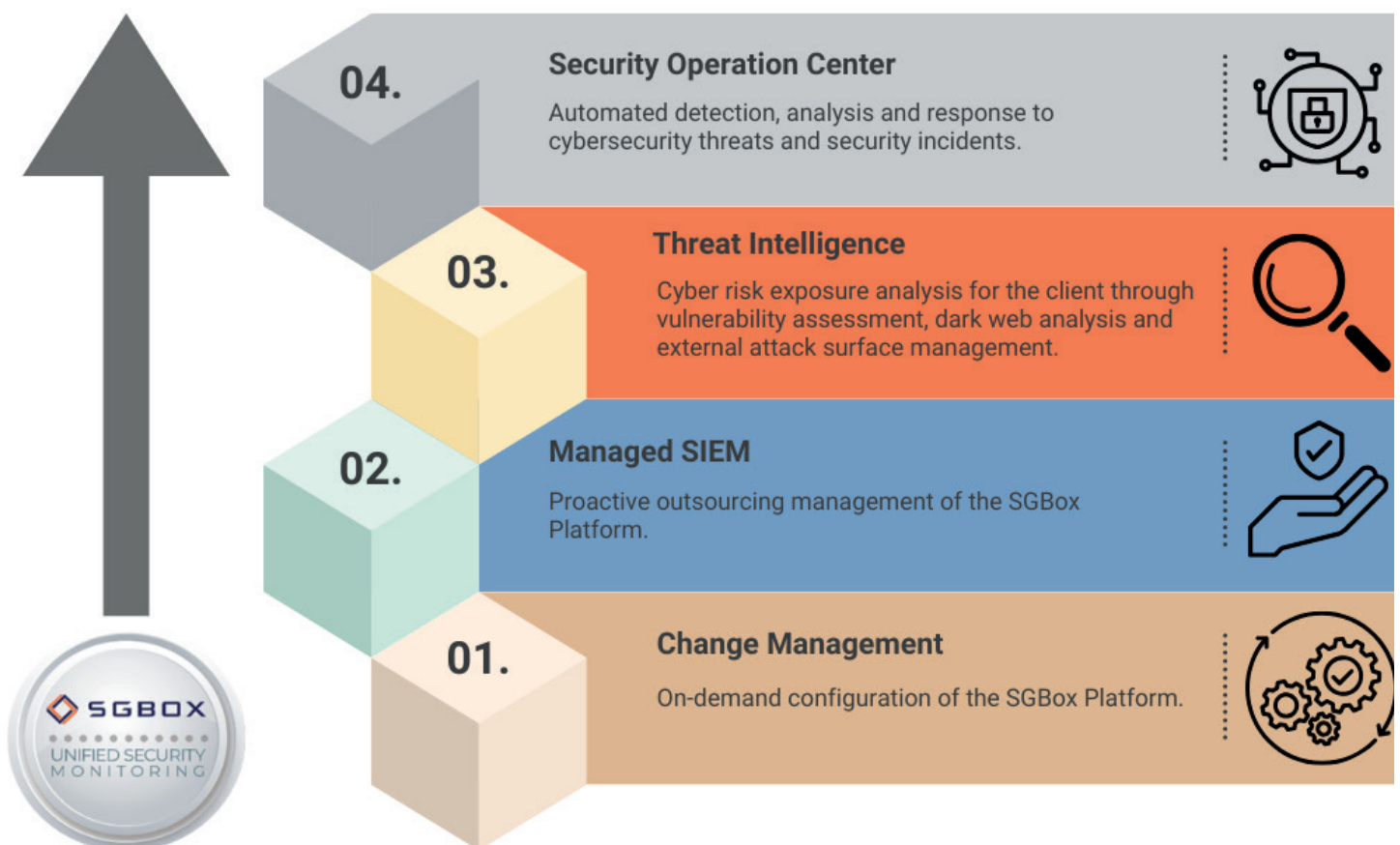
1500+
Customers

95+
Renewals

150+
Partners worldwide

CYBERTRUST 365 MANAGED SERVICES

CyberTrust365 supports companies with a full range of progressive services, from Managed SIEM to a Security Operations Center, ensuring continuous infrastructure monitoring and rapid, timely incident response



SERVICES DESCRIPTION



Change Management

The Change Management Service aims to provide **technical assistance and evolutionary configuration** to clients who have implemented the SGBox solution in their company.

The main objective is to offer **dedicated support for modifications and updates**, ensuring maximum operational efficiency and compliance with security requirements.

Clients can contact the support team by opening a ticket to initiate problem resolution. The SGBox support team is available **from 9:00 AM to 6:00 PM, Monday to Friday**, excluding public holidays.



Managed SIEM

The Managed SIEM Service allows clients to benefit from the advantages of a **modern SIEM platform** installed in a cloud or on-premise environment, **significantly reducing costs related to hardware and software investments**.

It handles the accurate **collection and centralization of information** (logs/security events) gathered from IT devices installed in the corporate network, allowing **data filtering** and the use of **correlation rules to identify anomalous events**.

The service includes **monitoring critical alerts** related to the platform and configuring the system for sending **automated notifications regarding detected threats** within defined perimeter devices.

Periodic checks are also performed to ensure the correct operation of the product, with **continuous updates on the service status**, new available features, possible configuration tuning, and review of any identified issues.

Through this ongoing collaboration, an evolving and proactive solution is offered, enabling the client to share future specific needs that will be technically **supported by the SGBox team**.

SERVICES DESCRIPTION



Vulnerability Management

This integrated service ensures that companies are informed and prepared, offering advanced and targeted protection against constantly evolving cyber threats.

The Vulnerability Management service handles **vulnerability scans and associated reporting**, integrating a deep analysis of vulnerabilities detected within the client's infrastructure.

The goal is to provide a **comprehensive overview of the present vulnerabilities**, supporting the client in **defining and implementing remediation plans**.

This includes prioritizing interventions based on the client's specific infrastructure and the current threat landscape.

The service also includes notifications to the client regarding **disclosures of new or Zero-Day vulnerabilities** that may impact the client's infrastructure, along with recommendations for best practices in mitigation or remediation.

The **Threat Intelligence** component enriches the service with **updated information on emerging threats**, visibility of risks, vulnerabilities in IT assets external to the organization, and data available on the dark web, allowing the client to adapt their defenses and respond proactively to risk scenarios.

With this approach, the client can maintain an adequate and resilient security level, minimizing the potential impact of exploitable vulnerabilities.

SERVICES DESCRIPTION



Security Operation Center

The Security Operations Center (SOC) uses **SGBox proprietary technology** and offers proactive, **continuous monitoring 24/7/365** to ensure high-security standards.

The SOC oversees alerts and events generated by the platform, handling bulletins and analyses related to spam, phishing, and identity theft campaigns, ensuring **constant and targeted protection**.

In close collaboration with clients, the **incident management process** is designed to **respond effectively to attacks**, minimizing impact and response time.

It is further enhanced by the **Vulnerability Management** and **Threat Intelligence** services to maintain a security posture aligned with business objectives and **minimize the cyber risk exposure**.

The service leverages **SGBox proprietary technology**, enabling constant **fine-tuning of the SIEM platform**, adapting detection rules and log retention to keep the platform always aligned with specific security goals.

Integrated SOAR automations allow **proactive and automated response actions**, reducing reaction times and increasing threat management effectiveness.

The direct link with the SGBox development team also ensures that the environment is **always updated and ready to face emerging threats**, offering clients scalable and proactive security.

SERVICES DESCRIPTION

THE ADVANTAGES OFFERED BY CYBERTRUST 365 MANAGED SERVICES

Relying on Cybertrust 365 for managed security services offers many benefits to companies, especially in a complex and evolving cybersecurity environment.

- **Continuous and Proactive Monitoring:** with the Security Operations Center (SOC) operating 24/7/365 and the Managed SIEM service, companies benefit from constant monitoring, enabling timely detection and response to any anomaly or threat. This proactive approach reduces the risk of compromise and minimizes the impact of potential attacks.
- **Advanced technology and automation:** CyberTrust 365 utilizes SGBBox Next-Gen SIEM, a proprietary SIEM and SOAR platform, to provide automations that enable immediate and targeted responses to threats. The close collaboration with the SGBBox development team ensures that the platform is constantly updated, always guaranteeing maximum effectiveness against emerging threats.
- **Operational cost reduction and resource optimization:** by outsourcing security management to an external partner, companies can save on costs related to hardware, software, and training of dedicated personnel, while relying on a team of experts who are always up to date.
- **Integrated and scalable approach:** the modularity of SGBBox and the flexibility of the services offered by CyberTrust 365 allow the system to adapt to the client's growth needs, ensuring scalable and customizable protection based on the complexity and size of the infrastructure.
- **Compliance with regulations and industry best practices:** CyberTrust 365 adopts reference standards such as ISO/IEC 27001 and the NIST Cybersecurity Framework, ensuring that companies comply with security and privacy regulations, reducing the risk of penalties, and maintaining high levels of compliance.

SERVICES MATRIX



Services

CyberTrust 365 Services Matrix

	CHANGE MANAGEMENT	MANAGED SIEM	VULNERABILITY MANAGEMENT	SOC
24x7	O	O	✗	✓
5x8	✓	✓	✓	✓
SGBox technical assistance	✓	✓	✗	✓
Initial Security Audit	✗	✓	✓	✓
New pattern implementation	✓	✓	✗	✓
Correlation rules configuration	✗	✓	✗	✓
SGBox management and monitoring	✗	✓	✗	✓
Automated alert for anomalies/events	✗	✓	✗	✓
Anomalies/events analysis	✗	✗	✗	✓
SIEM platform monthly review	✗	✓	✗	✓
Integration of Threat Intelligence in SIEM	✗	✗	✗	✓
Sending reports of new vulnerabilities Zero Day	✗	✗	✓	✓
MDR/XDR management	✗	O	✗	O
Monthly Cybersecurity review	✗	✗	✓	✓
Automation management (SOAR)	✗	✗	✗	✓
Periodical Security Audit	✗	✗	✓	✓
EASM & Dark Web credential monitoring	✗	✗	✓	✓
Vulnerability Assessment (Internal & External)	✗	✗	✓	✓

Opzionale O

CONTACT US!

Want to know more about CyberTrust 365 Managed Services?

We are available for any specific information or need, welcome to contact us!

Address: Via Melchiorre Gioia 168, 20125, Milan, Italy

Website: www.cybertrust365.com

E-mail: info@cybertrust365.com

Telephone: +39 02 60830172